

ONE CALL DOES IT ALL!

HVAC • PLUMBING • APPLIANCE REPAIR • DRYER VENT CLEANING • ELECTRIC



BIG RED MAINTENANCE CLUB

Annual Maintenance Reminders

Maintenance Visits
Your Choice of 2, 3, or 4

Water Heaters, Plumbing,
HVAC Tune Ups & Electrical Systems

Exclusive Club Member Promotions

Special offers for Members

UP TO
15% OFF
ANY REPAIRS

\$100 Annual Replacement Credit Account

We ensure your warranties stay in place.
\$1000 New System Credit after 10 Years)
under the \$100 annual credit portion up top.

Front-of-the-Line Priority
Club Members come first for service!

Convenient ACH and Auto-Renewal
No worrying about agreement expiring.

\$25
MONTHLY PLAN*

BASIC MAINTENANCE PLAN

2 ANNUAL MAINTENANCE VISITS

EXTENDED WARRANTIES
New System - 10 yr. Parts & Labor
Repairs - 1 yr. Parts & Labor

10% OFF ALL REPAIRS

DRYER VENT INSPECTION

PRIORITY - FRONT OF LINE

\$100 ANNUAL REPLACEMENT CREDIT

EXCLUSIVE PROMOTIONS

\$35
MONTHLY PLAN*

DELUXE MAINTENANCE PLAN

4 ANNUAL MAINTENANCE VISITS

EXTENDED WARRANTIES
New System - 10 yr. Parts & Labor
Repairs - 1 yr. Parts & Labor

15% OFF ALL REPAIRS

DRYER VENT INSPECTION

PRIORITY - FRONT OF LINE

\$100 ANNUAL REPLACEMENT CREDIT

EXCLUSIVE PROMOTIONS

\$30
MONTHLY PLAN*

STANDARD MAINTENANCE PLAN

3 ANNUAL MAINTENANCE VISITS

EXTENDED WARRANTIES
New System - 10 yr. Parts & Labor
Repairs - 1 yr. Parts & Labor

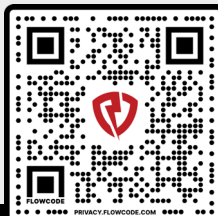
10% OFF ALL REPAIRS

DRYER VENT INSPECTION

PRIORITY - FRONT OF LINE

\$100 ANNUAL REPLACEMENT CREDIT

EXCLUSIVE PROMOTIONS



*OIL HEAT REQUIRES AN ADDITIONAL \$10 PER MONTH PER SYSTEM

ADD ADDITIONAL HVAC SYSTEMS TO ANY PACKAGE FOR \$10/MO.

PLEASE NOTE: IN ORDER FOR THE NEW HVAC SYSTEMS 10 YEAR WARRANTY TO BE ACTIVE, AN ANNUAL MAINTENANCE IS REQUIRED TO BE PERFORMED BY BIG RED SERVICES LLC



BIG RED MAINTENANCE CLUB SERVICE AGREEMENT

CUSTOMER NAME: _____ PHONE #: _____

ADDRESS: _____

EMAIL: _____

PLAN SELECTED - 10 YEAR SERVICE AGREEMENT CONTRACT

Specifications of each package are outlines on the front of this agreement.

BASIC
MAINTENANCE PLAN
\$25/Month

STANDARD
MAINTENANCE PLAN
\$30/Month

DELUXE
MAINTENANCE PLAN
\$35/Month

ADDITIONAL ADD ONS: _____

Big Red Services LLC, also known as the company, agrees to provide you (the Customer) with the necessary labor and maintenance materials to perform a comprehensive maintenance program as outlined in our Big Red Club Membership webpage and on the reverse side of this document. Any existing defects are not covered by this agreement and will be noted after the first maintenance is performed. For Brand New systems there are no "existing defects" – and the 10 Year Warranty applies as long as annual service is completed by Big Red Services LLC.

HOURS OF SERVICE: The services covered in this agreement will be scheduled during the companies regular working hours of 8:00AM – 5:00PM, Monday through Friday, except holidays. After hours or weekend scheduling is available for additional charges.

PARTS: Unless a unit was installed by Big Red Services LLC and is still under the manufacturer's warranty, this service agreement does not include any parts or materials except maintenance materials (lubrication/cleaning supplies) necessary to perform the required maintenance.

REPAIRS: Any repairs required beyond those provided for in this agreement will be brought to The Customers attention and will be billed at the current flat rate pricing. Payment is due upon completion. The company is not liable for any loss arising from delay failure to discover a condition requiring repair or replacement, or as a consequence of any performance under this agreement.

ANNUAL MAINTENANCE VISITS: Big Red Services will send you maintenance reminders for you to contact us and schedule you annual maintenance visits for Dryer Vent Cleaning, Water Heaters, Plumbing, HVAC Tune Ups and/r Electrical Systems. You will have your choice of two (2), three (3) or four (4) yearly visits, depending on which Maintenance Club Membership level you have.

ABUSE & MISUSE ARE NOT COVERED UNDER THIS AGREEMENT AND WILL BE DETERMINED BY THE COMPANY

TERM: On all new system installs this agreement shall last for 10 Years to coincide with the necessary maintenance to keep the systems warranty intact. For customers without a new system this service agreement shall be for 1 year with automatic annual renewal unless a 60-day cancellation notice is given in writing to the Company. The cost of this agreement will be billed monthly to the card on file.

I agree and understand the Big Red Maintenance Club terms:

CUSTOMER NAME: _____ DATE: _____

BIG RED SERVICES LLC: _____ DATE: _____

CREDIT CARD #: _____

ZIP CODE: _____ EXP: _____ SEC CODE: _____

**PLEASE NOTE: IN ORDER FOR THE NEW SYSTEMS 10 YEAR WARRANTY TO BE ACTIVE,
AN ANNUAL MAINTENANCE IS REQUIRED TO BE PERFORMED BY BIG RED SERVICES LLC**