

PLEASE NOTE: IN ORDER FOR THE NEW SYSTEMS 10 YEAR WARRANTY TO BE ACTIVE, AN ANNUAL MAINTENANCE IS REQUIRED TO BE PERFORMED BY BIG RED SERVICES LLC



BIG RED

CLUB MEMBERSHIP BENEFITS

Your Choice of 2, 3, or 4 Visits

Plumbing, Heating, Cooling and/or Electrical

Exclusive Club Member Promotions

Special offers for Big Red Club Members

\$100 Annual Replacement Credit Account

We keep detailed records to ensure your warranties stay in place

Additional Discounts on Repairs

Receive a \$10 anytime discount on all repairs

No Diagnostic Fees on Service Calls

No diagnostic fee for work performed; includes weekends and holidays

Front-of-the-Line Priority

Club Members come first for service

Convenient ACH and Auto-Renewal

Never worry about your agreement expiring

Earn up to \$1000 Credit

Earn up to \$1000 credit towards a new HVAC or plumbing system, water heater, electrical panel, or generator

\$25

MONTHLY PLAN*

BASIC

MAINTENANCE PLAN

2 ANNUAL TUNE-UPS

PRE-SEASON SCHEDULE FOR TUNE-UPS

10% OFF ALL REPAIRS

NO DIAGNOSTIC FEE*

PRIORITY - FRONT OF LINE

\$100 ANNUAL REPLACEMENT CREDIT

EXCLUSIVE MEMBER PROMOTIONS

\$35

MONTHLY PLAN*

DELUXE

MAINTENANCE PLAN

4 ANNUAL TUNE-UPS

PRE-SEASON SCHEDULE FOR TUNE-UPS

10% OFF ALL REPAIRS

NO DIAGNOSTIC FEE*

PRIORITY - FRONT OF LINE

\$100 ANNUAL REPLACEMENT CREDIT

EXCLUSIVE MEMBER PROMOTIONS

SIGN UP NOW

\$30

MONTHLY PLAN*

STANDARD

MAINTENANCE PLAN

3 ANNUAL TUNE-UPS

PRE-SEASON SCHEDULE FOR TUNE-UPS

10% OFF ALL REPAIRS

NO DIAGNOSTIC FEE*

PRIORITY - FRONT OF LINE

\$100 ANNUAL REPLACEMENT CREDIT

EXCLUSIVE MEMBER PROMOTIONS

*Price listed is for one HVAC system. There is an additional \$5.00 per system, per month charge for more than one system

*OIL HEAT REQUIRES AN ADDITIONAL \$10 PER MONTH
*ADDITIONAL TUNE UPS CAN BE ADDED FOR \$5 PER MONTH



BIG RED CLUB SERVICE AGREEMENT

CUSTOMER NAME: _____ PHONE #: _____

ADDRESS: _____

EMAIL: _____

PLAN SELECTED - 10 YEAR SERVICE AGREEMENT CONTRACT

Specifications of each package are outlines on the front of this agreement.

BASIC
MAINTENANCE PLAN

\$25/Month

STANDARD
MAINTENANCE PLAN

\$30/Month

DELUXE
MAINTENANCE PLAN

\$35/Month

ADDITIONAL ADD ONS: _____

Big Red Services LLC, also known as the company, agrees to provide you (the Customer) with the necessary labor and maintenance materials to perform a comprehensive maintenance program as outlined in our Big Red Club Membership webpage and on the reverse side of this document. Any existing defects are not covered by this agreement and will be noted after the first maintenance is performed. For Brand New systems there are no "existing defects" - and the 10 Year Warranty applies as long as annual service is completed by Big Red Services LLC.

HOURS OF SERVICE: The services covered in this agreement will be scheduled during the companies regular working hours of 8:00AM - 5:00PM, Monday through Friday, except holidays. After hours or weekend scheduling is available for additional charges.

PARTS: Unless a unit was installed by Big Red Services LLC and is still under the manufacturer's warranty, this service agreement does not include any parts or materials except maintenance materials (lubrication/cleaning supplies) necessary to perform the required maintenance.

REPAIRS: Any repairs required beyond those provided for in this agreement will be brought to The Customers attention and will be billed at the current flat rate pricing. Payment is due upon completion. The company is not liable for any loss arising from delay failure to discover a condition requiring repair or replacement, or as a consequence of any performance under this agreement.

ABUSE & MISUSE ARE NOT COVERED UNDER THIS AGREEMENT AND WILL BE DETERMINED BY THE COMPANY

TERM: On all new system installs this agreement shall last for 10 Years to coincide with the necessary maintenance to keep the systems warranty intact. For customers without a new system this service agreement shall be for 1 year with automatic annual renewal unless a 60 day cancellation notice is given in writing to the Company. The cost of this agreement will be billed monthly to the card on file.

I agree to the Big Red Club Membership terms:

CUSTOMER NAME: _____ DATE: _____

BIG RED SERVICES LLC: _____ DATE: _____

CREDIT CARD #: _____

ZIP CODE: _____ EXP: _____ SEC CODE: _____

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